



Take Your Business To A New Performance Level!

Service Level	Platinum Plan Hourly Rate = custom	Gold Plan Hourly Rate = \$120	Silver Plan Hourly Rate = \$130	Bronze Plan Hourly Rate = \$140	Basic Plan Hourly Rate = NA
24x7 remote monitoring	Continuous	Continuous	Continuous	Continuous	Continuous
Performance reporting	Weekly	Weekly	Weekly	Weekly	Weekly
Help Desk Services (phone & email)	Custom	up to 20 hours	up to 10 hours	up to 5 hours	up to 3 hours
Emergency support	Custom	up to 8 hours	up to 4 hours	up to 2 hours	None
Remote server maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
On-site server maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
Remote network maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
On-site network maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
Remote storage system maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
On-site storage system maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
Remote security maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
On-site security maintenance	Custom	40+ hours	20-40 hours	10-20 hours	None
Remote desktop support	Custom	40+ hours	20-40 hours	10-20 hours	None
On-site desktop support	Custom	40+ hours	20-40 hours	10-20 hours	None
Technology Planning Sessions Yearly	Custom	4	2	1	1
Total Hours On-site & Remote	Custom	40+	20-40	10-20	0
Monthly Minimum Payment	Custom	\$4,800	\$2,600	\$1,400	\$500
Monthly Minimum Savings from \$150/hr rate	Custom	\$1,200	\$400	\$100	NA
Annual Minimum Savings from \$150/hr rate	Custom	\$14,400	\$4,800	\$1,200	NA

Call Today For A Free Assessment Of The Plan That Is Right For Your Business - 888-832-4334

